

C&IT HELP DESK

Computer repair pricing

Walk up assistance // Free

Includes personal device wireless connectivity, network connection help, general-purpose application support, wireless printing on campus, quick operating system questions, security of your computer and personal information, etc.

Security tune-up* // \$70

Warning: All data and programs will be deleted.

- *Back up and (if possible) restore up to 20 GB of data.*
- *Install or upgrade to new FREE anti-virus.*
- *Install secondary web browser.*

Data backup*

Standalone data back up of up to 30 GB of data. // \$30

Add on additional data back up of 50 GB. // \$20

Software installation*

Install personally-owned software. // \$10/ea.

Install Boot Camp/Dual-Boot. // \$30

Hardware upgrade or installation // \$20/ea.

Install customer purchased RAM (computer system memory), hard drives, network interface cards, Wi-Fi cards, etc.

* Minimum system requirements may be found at tech.wayne.edu/repairs. C&IT supports Windows 7, 8.1, 10 and the latest supported macOS. Computer owners are solely responsible for backing up any data that they do not want to lose. The C&IT Help Desk is NOT responsible for any loss of data. Any software to be installed MUST have the original DVD/CD, licenses and/or product keys. C&IT is NOT responsible for DVD/CD/USB device or other media left in a machine. The C&IT Help Desk cannot fully test computer peripherals (printer, digital camera, etc.).



**WAYNE STATE
UNIVERSITY**

Computing & Information Technology